

WellScan Plus Sample Collection Instructions

Read All Instructions Before Collecting Samples

Do Not Collect Samples on Friday, Saturday, Sunday or Before a National Holiday



1. Remove gel pack from kit and freeze for at least eight hours before collecting your sample.
2. It is best to collect your sample as late in the day as possible and ship the sample to the lab the same day it is collected. We recommend after 1:00 p.m. Eastern Time for best results.

3. The sample needs to be received at the lab within 30 hours of sample collection, so you should ship your samples via overnight delivery. It's best to make these arrangements before collecting your sample. To confirm receipt of your sample contact your carrier. Carriers like UPS and Fed-Ex offer services that email you when package is delivered.

4. Determine the best site to collect your sample. Most often this would be your kitchen tap. Sometime you may be experiencing water quality issues in a particular area of the home, so you should collect at a tap closest to the problem. It is important to collect all samples from the same location as different bottles are used for different analysis.

Water level slightly
above top of vial
prior to capping



5. Remove any aerator or filtering device from tap you are about to sample.
6. Turn water on and let run until noticeably colder about 5-10 minutes.
7. First you should fill the small 40 ml glass vials which are for Volatile Organics.
8. Turn spigot down to a thin stream of water and fill small vials so that they are slightly overfilled. There is a preservative in these bottles, so take care not to flush out of the vial. There should be a button of water or meniscus of water on the top of the vial.
9. Cap securely and tip vial upside down to see if there are any air bubbles. If air bubbles are present try adding more water until they disappear.

If you cannot get rid of the air bubbles, please note on your paperwork or call us 1-844-837-8420 to discuss further testing options. Additional testing may be recommended as persistent air bubbles could indicate the presence of methane or ethane. Place vial into the bubble bags they arrived in and place back in the cooler.



LEADERS IN INFORMATIONAL
WATER & SOIL TEST KITS



1-844-TEST-H2O
1-844-837-8420



10. Next fill large square plastic bottle to the neck and cap securely and return to the cooler.
11. Turn water off and disinfect the spigot using an alcohol swab.
12. Turn on water again and run a few moments until noticeably colder, this make take less time than before.
13. Remove protective seal from bacteria bottle, do not use if seal has been broken. Remove cap and hold while collecting the sample. Take care not to touch the inside of the cap/bottle or set it down, to avoid possible contamination. Fill the sample to the fill line, taking care not to overfill. Cap securely immediately after filling.
14. Return bottle to the cooler and add frozen gel pack.

15. Fill out the paperwork, making sure to include the date, time and sample ID. **The sample identification can be an address or a specific location like kitchen sink, bathroom tap.** The sample identification will be helpful when comparing your results from year to year.

16. Place paperwork in Ziploc bag and return to cooler.

17. Tape up box and ship to:
TestMyWater.info
380 Scotch Street
Ewing, NJ 08628

Thank you for choosing Testmywater.info
1-884-837-8420
info@testmywater.info

Excessively dirty samples may require additional processing and fees may apply. If there is a problem with your sample a representative will contact you.